

September '09

## News from Total Communications Training

### The Sky's the Limit!



Work on the expansion of Dublin Airport by the Dublin Airport Authority is now well underway. The plans will deliver a second passenger terminal and new satellite pier components expanding its overall capacity to 35 million passengers a year with an additional 20 boarding gates. The new Terminal 2 is connected by a bridge forming a central spine of the building and will have its own arrival and departure roads, 58 check-in desks, with self-service and online checking in facilities available; as well as 9000m<sup>2</sup> of retail and catering outlets, with profits from these going to offset passenger charges.

#### ***Improving Performance:***

Following rigorous and highly competitive public tender programmes, Network 2000 secured the valuable contract for the installation and maintenance of datacabling within this massive project. Realising the importance of highly trained and qualified staff who are up to date with the latest methods and regulations, Network 2000 undertook an extensive training programme, completed this July, in both structured copper and fibre optic cabling methods.

In conjunction with Wood Communications, their training delivery partner in Ireland, Total Communications Training, whose HQ is based in Harlow, Essex, was chosen to fulfil this training requirement. The partnership was able to tailor make a bespoke, out-of-hours programme, for 40 members of staff; and successfully coached every delegate through their City & Guilds qualification.



#### ***Flexibility is Key:***

'Network 2000 had a requirement to get its technicians fully trained and up to speed, complete with a recognised C&G certification, over a very tight timeframe and without interrupting completion deadlines of existing customer installation projects', said Keith Mahoney, MD of Wood Communications.

Chris Atkin, MD of Total Communications Training, said: 'In spite of the challenges of the current economic climate, Network 2000 identified that advances in technology meant the company needed to increase its in-house expertise, and ensure its staff were up to date on new technologies. The training was delivered outside of normal working hours so that engineers would not miss any crucial installation time at Dublin Airport during a critical construction phase'.

TCT and Wood Communications have worked together in Ireland for the last 9 years, delivering a range of structured cabling and fibre optic cabling courses at both its purpose built training centre in Dublin, and within clients' premises when required. TCT has a state of the art training centre in Harlow, just north of London with convenient access to the UK's motorway network as well as London Stansted Airport. For a full range of training programmes see the website at [www.totalcommstraining.com](http://www.totalcommstraining.com). There is an online booking system where you can manage your booking and account which is quick and easy to use, allowing you to view and download course content, book additional courses and

For further information contact Total Communications Training on 0845 370 9119.